

# Leading The Different Generations

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## What you will learn

The 5 Generations and what defines them

- Traditional 1925-45
- Baby boomers 1946-64
- Generation X 1965-76
- Generation Y 1977-88
- Millenials 1989-98

How they perceive each other

The 5 generational myths

5 misinterpreted stereotypes

Characteristics and values of each

How to motivate each generation

Top 5 necessary leadership skills

How to set goals and clear expectations

## Strategies for better communication

- Understanding value noise
- Work/life balance
- Continuing education
- Build a culture of trust
- Build a culture of respect
- Encourage cooperation
- Effective recognition and praise
- Establish proper work ethic
- The importance of 1 on 1s

## Conflict resolution skills

- Predictable factors
- 4 levels of conflict
- How to combat trigger thoughts
- How to build self esteem
- How to improve coping abilities
- 6 step model to win/win resolutions

Decision making and problem-solving skills

7 steps to more charisma

Change coping skills

7 steps to build a strong multi-generational team

To schedule a seminar contact Dave Oakes  
Dave Oakes Seminars, Inc  
[dave@daveoakesseminars.com](mailto:dave@daveoakesseminars.com)  
DaveOakesSeminars.com  
843-290-2459

