How To Be A Better Communicator



What You Will Learn in 4 Hours

- -The power of words, tone and body language
- -An understanding of "Environmental Noise" and "Value Noise"
- -The six impressions you make on people
- -How to fix a nasty voice tone
- -How to be an active listener
- -How to say "no"
- -How to deliver effective feedback
- -How to give clear instructions
- -The secrets of power persuasion
- -How to be a good conversationalist
- -8 key e-mail tips

Learning Objectives

- -Learn how to communicate confidently and effectively
- -How to create rapport, build trust and improve credibility
- -How to have power and influence with people
- -How to communicate through difficult situations