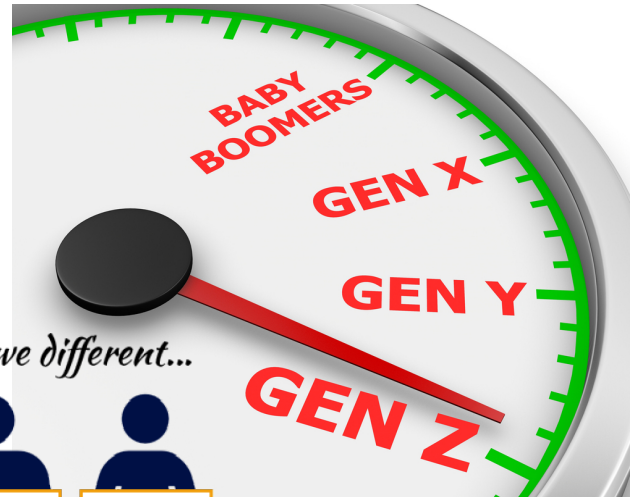
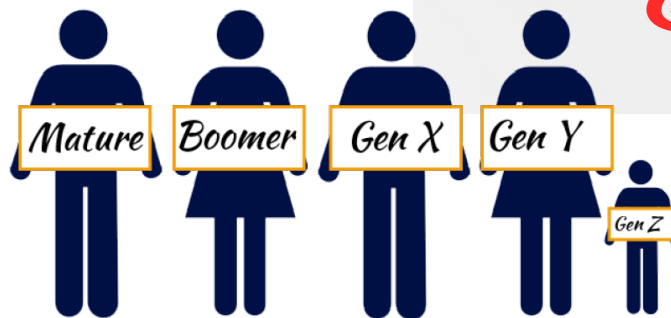


Leading The Different Generations



Generations - how are we different...



What You Will Learn in 4 Hours

- The 5 Generations
- How they perceive each other
- Characteristics of each generation
- How to motivate each generation
- Strategies for better communication
- Conflict resolution skills
- Change coping skills
- How to build a multi-generational team
- How to build individual self-esteem and confidence

Learning Objectives

- How to communicate with the different generations
- How to motivate the different generations
- How to get the different generations to work as a team