

# SERVANT LEADERSHIP



**WHAT PARTICIPANTS WILL  
LEARN FROM 8AM-12PM**

## CORE VALUES

- Reliability
  - Competence
  - Care
  - Improve Communication Skills
  - Building a Culture of Civility
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## ESSENTIAL SKILLS

- Honesty
  - Loyalty
  - Persistence
  - Passion
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## AUTHENTIC CORE RESPONSES

- How you make decisions
  - How you speak
  - How you handle failure
  - How you give credit to others
  - How approachable are you
  - How you adapt to change
  - How you react to conflict
  - How you respond to ethical dilemmas
  - How you respond to success
  - How you behave everyday
  - How you respond to criticism
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- What is Humility and what humility is not
  - Humble behaviors
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## THE SERVANT LEADERSHIP PYRAMID OF CHARACTERISTICS

- Listening
  - Empathy
  - Healing
  - Awareness
  - Persuasion
  - Conceptualization
  - Foresight
  - Stewardship
  - Growth of people
  - Building community
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## LEARNING OBJECTIVES FOR THE WORKSHOP

- Learn the characteristics of servant leadership and how to implement
- How to share power
- How to put the needs of others first
- How to build organizational synergy
- How to develop associates
- Learn how to be a mentor and motivator