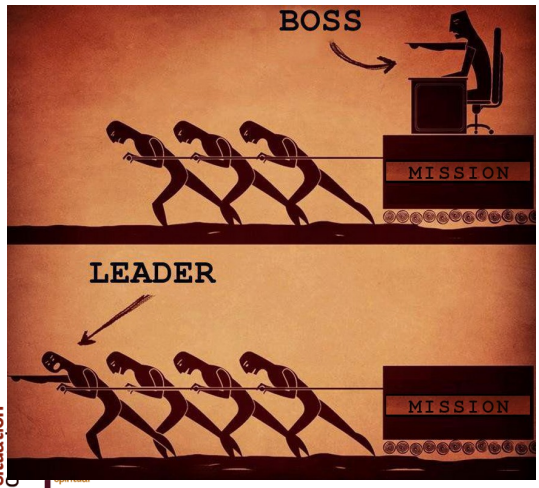
Leading With Excellence



What You Will Learn In 3 Hours

-Ten actions to establish authority and boost credibility
-Top 7 management missteps
-Learn about A, B and C priorities
-Learn how to play a day/week
-Understand different personality styles
-How to motivate employees
-11 keys to build team trust
-How to be an effective delegator
-Difference between delegation and empowerment
-How to be an effective communicator
-How to be an active listener
-Learn the difference between coaching and counseling
-How to resolve employee conflicts
-6 decision making skills

Learning Objectives

-The difference between managing and leading

-Indispensable everyday management skills

-How to boost worker enthusiasm and commitment

-How to manage conflict through coaching

-How to lead efficiently and effectively