

SERVANT LEADERSHIP



**WHAT PARTICIPANTS WILL
LEARN FROM 8AM-12PM**

CORE VALUES

- Reliability
 - Competence
 - Care
 - Improve Communication Skills
 - Building a Culture of Civility
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ESSENTIAL SKILLS

- Honesty
 - Loyalty
 - Persistence
 - Passion
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AUTHENTIC CORE RESPONSES

- How you make decisions
 - How you speak
 - How you handle failure
 - How you give credit to others
 - How approachable are you
 - How you adapt to change
 - How you react to conflict
 - How you respond to ethical dilemmas
 - How you respond to success
 - How you behave everyday
 - How you respond to criticism
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- What is Humility and what humility is not
 - Humble behaviors
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THE SERVANT LEADERSHIP PYRAMID OF CHARACTERISTICS

- Listening
 - Empathy
 - Healing
 - Awareness
 - Persuasion
 - Conceptualization
 - Foresight
 - Stewardship
 - Growth of people
 - Building community
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LEARNING OBJECTIVES FOR THE WORKSHOP

- Learn the characteristics of servant leadership and how to implement
- How to share power
- How to put the needs of others first
- How to build organizational synergy
- How to develop associates
- Learn how to be a mentor and motivator